



## **Crikey! Clubhouse Terms & Conditions**

Crikey! Clubhouse is an exclusive use area for guests to enjoy at Australia Zoo!

### **Details are as follows:**

- \$295 for exclusive access to Crikey! Clubhouse for the day including playground and picnic area (9.30am to 4.00pm)
- Maximum of 10 children aged up to 14 years - a minimum of two adults must be in attendance at all times. Up to 10 adults are permitted in total.
- Australia Zoo entry tickets are required for all guests in addition to the \$295 Crikey! Clubhouse fee.
- Catering options are available as an upgrade.

### **Terms & Conditions**

#### **· Sunday and Public Holiday Surcharges**

An additional \$100.00 hire charge applies to public holidays.

A 10% Sunday surcharge and a 15% Public Holiday surcharge will be applied to the total price of Catering Packages.

#### **· Food & Beverage**

The hirer may opt to add a food and beverage package to their Crikey! Clubhouse booking. All details including dietary requirements and final guest numbers must be provided a minimum of seven (7) days before the event date. Australia Zoo reserves the right to substitute similar menu items without notice due to supplier shortages or seasonal changes. The hirer may bring food and non-alcoholic beverages to Crikey! Clubhouse. Please note, there is no access to fridges or freezers onsite, or any BBQ facilities. All food and drink must be removed from the event area before departure. The hirer is responsible for providing all catering equipment including plates, forks, spoons, napkins, etc should they opt to bring their own food and beverage items.

Australia Zoo is home to a large variety of native wildlife. When not in attendance, it is a requirement that any food and drink that is brought in by the hirer is stored in a container (provided by Australia Zoo) or an esky (provided by the hirer), ensuring that nothing is accessible to any animals. Please ensure that no food is fed to any wildlife.

#### **· Catering Packages**

Unless otherwise specified, the catering packages will be delivered to Crikey! Clubhouse between 11:00am and 12:00pm. Dietary requirements can be catered for. The hirer is responsible for providing any allergies or dietary requirements for all guests attending. All details must be provided a minimum of seven (7) days before the event date.

#### **Children's Catering Package = \$179.00**

Catering for up to 10 children (aged 3 - 14 years) including one (1) drink per child. Package includes hot chips, sausage rolls and mini pies with sauce.

#### **Adults Catering Package = \$25.00 per person**

Catering with a selection of hot finger food and one (1) non-alcoholic drink per adult.

#### **· Alcohol**

Due to liquor licensing regulations, alcoholic beverages may not be brought into Australia Zoo. If alcohol is purchased at Crikey! Café, it cannot be consumed outside the tiled area of Crikey! Café.

#### **· Parental Supervision**

Parental supervision is required at all times. It is the responsibility of the hirer to brief all parents and guardians on the Terms & Conditions outlined in this document.



The third level of the playground at Crikey! Clubhouse is only accessible under strict and constant parental supervision. If young children are attending the event, it is the hirer's responsibility to ensure that an adult is supervising children at all times. The care of minors at Australia Zoo is the responsibility of the booked party. Australia Zoo does not provide a crèche service in conjunction with the event space.

• **Access to Premises**

The hirer, guests, and other persons utilising the event space may only enter the designated area for the event and any part of Australia Zoo's premises necessary to obtain access to the designated area and are not entitled to enter any other private area without prior consent. Australia Zoo reserves the right to restrict entry to the designated event area throughout the event. The hirer and their guests remain subject to Australia Zoo's standard conditions of entry. The hirer agrees to ensure that both they and their guests comply with these terms and conditions and Australia Zoo's standard conditions of entry at all times. Australia Zoo cannot be held responsible for weather conditions, force majeure, the effect of weather, and inconvenience and cost associated with damage or delay on the party or the event. The hirer and their guests must vacate Australia Zoo's premises at or before the time for completion agreed by Australia Zoo (4:00pm).

• **Cancellation Policy**

If the party is cancelled at the hirer's request, the hirer is not entitled to a refund of the booking fee. In circumstances where the booking is postponed at the hirer's request, Australia Zoo may allow for the booking fee to be transferable to a new booking, however this is solely at the discretion of Australia Zoo. There will be an additional \$50.00 fee applicable if the date is transferred. Full payment is required for all bookings and is non-refundable except where otherwise outlined within this agreement.

• **Smoking**

There is one designated smoking area within Australia Zoo. Please see the Australia Zoo map for this location. The law prohibits smoking, including the use of e-cigarettes, in all other areas of Australia Zoo's premises.

• **Conduct of Guests**

The hirer acknowledges that Australia Zoo shall have the right to exclude or eject any guest/s who behave in an objectionable or unreasonable manner, without any liability to the hirer or event guests whatsoever.

• **Decoration Guidelines**

All proposed decorations require approval in writing from the Australia Zoo event coordinator. Nothing is to be nailed, screwed or adhered in any way to any surface at the Crikey! Clubhouse or Australia Zoo premises.

Items that are prohibited include but are not limited to: flying objects such as balls, frisbees, kites or drones; scooters, bikes, roller-blades, skateboards; bubbles, balloons, glitter or confetti, plastic straws or other objects that may harm our wildlife.

Any weapons, alcohol and drugs are also prohibited.

There are to be no flames aside from candles on birthday cakes.

The hirer is financially responsible for any damage sustained to Australia Zoo property during events, arising from the actions of the hirer or a guest of the hirer.

Australia Zoo will not be responsible for damage to, or loss of, personal items before, during and after an event, the security of all items is the sole responsibility of the hirer. All personal possessions are to be removed from the venue at the end of the event. Any items that have not been collected immediately after the event will be disposed of. Australia Zoo will not store items before the event date.

No audio-visual equipment is provided.

• **Outside Contractors or Suppliers**





Australia Zoo must approve all external suppliers before being contracted for services provided within Zoo premises. There will be a surcharge payable in the case where the hirer arranges and pays outside contractors for work within Australia Zoo's premises with Australia Zoo's prior written consent. To comply with the Workplace Health and Safety Policy Australia Zoo requires all outside contractors or suppliers to complete and return a "Contractors Pack". Please discuss this possibility with the Australia Zoo event coordinator.

· **Cleanup**

Crikey! Clubhouse should be left in the same condition that it was prior to the event. Guests are expected to place all rubbish and debris inside designated bins before vacating the event area. Failure to do so will result in an additional cleaning fee.

· **Pets**

Given the nature of our venue, no pets of any kind are allowed on the Australia Zoo premises. Assistant dogs are excluded from these restrictions but must be pre-arranged before entry with the Australia Zoo event coordinator.

· **Indemnity**

The hirer will indemnify and keep indemnified Australia Zoo, its related bodies corporate, and their respective employees, agents, contractors and invitees against all actions, claims, demands, indirect and direct losses (including consequential loss), damage, liability for death or personal injury and costs (including legal costs in a solicitor-client basis) arising in any way from or in connection with:

- a) The hirer's event (including, but not limited to, the conduct of the hirers guests at the event); and
- b) The consumption of food bought into Australia Zoo's premises by the hirer or a third party on behalf of the hirer, except to the extent caused by, or contributed to, by a negligent or wilful act or omission of Australia Zoo.
- c) Australia Zoo's responsibility and obligations will be completed with due care and skill.

By making payment for your event, you are accepting full responsibility and have read, understood, and accepted the Terms & Conditions outlined in this agreement. Please retain a copy of this "Terms & Conditions" for your records.

It is understood and agreed that the hirer will abide by the Australia Zoo policies set forth herein and further that they will assume all responsibility for any hazards on behalf of all the guests participating in the event and hereby waive, release, and hold harmless Australia Zoo from and against any and all claims, injuries, liabilities or damages arising out of or related to participation in Crikey! Clubhouse event. The Terms shall serve as release and assumption of the risk of their heir, heirs, executor and administrator, and all family and guests.

If you have any questions please contact the Australia Zoo events team on [events@australiazoo.com.au](mailto:events@australiazoo.com.au).

We look forward to welcoming you to Crikey! Clubhouse at Australia Zoo!